

Privacy Policy

At MOCTE, we respect your privacy.

Any personal information you share with us - such as your name, contact details, or project information - is used solely to provide our renovation and design services and to improve your experience with us.

We do not sell, rent, or share your data with third parties, except when required to fulfill your request (for example, with trusted suppliers or contractors directly involved in your project).

You have the right to access, update, or delete your personal information at any time by contacting us at contact@mocte.ca.

Accessibility Statement

MOCTE is committed to ensuring our website and services are accessible to everyone, including people with disabilities.

We continuously improve our website design, color contrast, and text readability to make your experience as smooth as possible.

If you encounter any accessibility barriers, please contact us at contact@mocte.ca - we will do our best to provide information or assistance in an alternative way.

Terms & Conditions

By using this website, you agree to the following terms:

All content, designs, and images on this site are the property of MOCTE and may not be copied or reproduced without permission.

Quotes and estimates provided through our contact forms or consultations are subject to change based on project specifications and materials.

MOCTE reserves the right to update, modify, or discontinue services at any time.

For any questions regarding our terms, please contact us at contact@mocte.ca.

Return & Refund Policy

MOCTE offers custom renovation, painting, and design services tailored to each client. Because our work is project-based and completed to specific requirements, we do not offer refunds once materials have been ordered or services have begun.

If you believe there has been a mistake or an issue with your project, please contact us within <u>7 days</u> of completion. We will review your case and work toward a fair resolution.